

# Grande Lakes Orlando—The Ritz-Carlton® and JW Marriott® Guest Room Reservations



THE RITZ-CARLTON®  
ORLANDO  
GRANDE LAKES

GRANDE LAKES  
ORLANDO

*What Inspires You?*



JW MARRIOTT®  
ORLANDO  
GRANDE LAKES®

## General Information

Grande Lakes Orlando—The Ritz-Carlton® and JW Marriott®

4040 Central Florida Parkway

Orlando, Florida 32837

General Tel: 407/206-2400 (The Ritz-Carlton®)

Guest Fax: 407/206-2401 (The Ritz-Carlton®)

General Tel: 407/206-2300 (JW Marriott®)

Guest Fax: 407/206-2301 (JW Marriott®)

## SPECIAL NOTICE

**The small overflow room block at The Ritz-Carlton® is sold out. If you would like to be placed on a waiting list, contact Melissa Smith, Group Accounts Manager, Grande Lakes Orlando, 407/393-4802, [melissa.smith@marriott.com](mailto:melissa.smith@marriott.com).**

***Please note that the conference sessions are taking place at the JW Marriott® hotel space.***

For more information about the Grande Lakes Orlando—The Ritz-Carlton® and JW Marriott®, click on this link:

<http://www.grandelakes.com>.

## Guest Room Block

Booking your guest room within the Alliance's annual conference blocks at The Ritz-Carlton® and JW Marriott® means you

- have a one-stop transaction and available customer service, if needed;
- save money with the conference group room rates, which are substantially lower than the leisure rates;
- will not have your credit card charged until check-in;
- have **complimentary** access to the Health Club, which is open from 5:00 am to 10:00 pm;
- have the convenience of being near all of the conference activities;
- enhance your networking opportunities during the conference;
- support the Alliance's efforts to maintain current conference benefits, and
- assist the Alliance with keeping future participant fees reasonable.

## Guest Room Rates

### Availability

Conference guest room rates at **The Ritz-Carlton®** are

- available Friday–Tuesday, January 20–24, 2012, until the room block is fully committed.
- offered Tuesday–Thursday, January 17–19, 2012 and Wednesday–Friday, January 25–27, 2012, **based on availability**.

Conference guest room rates at the **JW Marriott®** are

- available Wednesday–Tuesday, January 18–24, 2012, until the room block is fully committed.
- offered Sunday–Tuesday, January 15–17, 2012 and Wednesday–Friday, January 25–27, 2012, **based on availability**.

Government guest room rates at the **JW Marriott®** are

- available Friday–Tuesday, January 20–24, 2012, until the room block is fully committed.
- offered Tuesday–Thursday, January 17–19, 2012 and Wednesday–Friday, January 25–27, 2012, **based on availability**.



## Rates

The **conference rates** for a **standard deluxe** guest room are

- \$249/night (single occupancy).
- \$269/night (double occupancy),
- \$289/night (triple occupancy),
- \$309/night (quadruple occupancy [maximum]), and
- currently subject to 12.5% tax.

The **government rate** for a **standard deluxe** guest room in January 2012 is

- \$111/night, and
- only available for federal **or** Florida state government employees, who have proper identification.

## **Guest Room Reservations**

### Conference Rate

To reserve a **standard deluxe** guest room at the **conference rate**,

- call **407/393-4000** (Local Reservations Center), **1-800/576-5760** (The Ritz-Carlton® Orlando Grande Lakes), or **1-800/576-5750** (JW Marriott® Orlando Grande Lakes) as soon as possible and definitely prior to **Friday, December 23, 2011**;
- give the group code, which is **ACM**, and
- guarantee your reservation with a major credit card, which will be charged at check-in.

### Government Rate

Before reserving a **standard deluxe** guest room at the January 2012 **government rate**, recognize that there are a limited number of **standard deluxe** guest rooms available at this rate **and** only offered at the JW Marriott® Orlando Grande Lakes.

To reserve a **standard deluxe** guest room at the **government rate**,

- call **407/393-4000** (Local Reservations Center) or **1-800/576-5750** (JW Marriott® Orlando Grande Lakes) as soon as possible and definitely prior to **Friday, December 23, 2011**;
- give the group code, which is **ACG**, and
- guarantee your reservation with a major credit card, which will be charged at check-in.

When checking in at the JW Marriott® Orlando Grande Lakes,

- show your government identification card **or** a government credit card to receive the **government rate**, and
- **if you are tax exempt**, have that federal or Florida state tax exempt form available.

### Suite Rates

To reserve a **suite**,

- call **407/393-4802** (Melissa Smith, Group Accounts Manager, Grande Lakes Orlando) as soon as possible and definitely prior to **Friday, December 23, 2011**;
- give the group code, which is **ACS**, and
- guarantee your reservation with a major credit card, which will be charged at check-in.

### Problem Making Your Guest Room Reservation

If you experience a problem, when making your guest room reservation, contact either **Grande Lakes Orlando staff** (Melissa Smith, Group Accounts Manager, 407/393-4802, [melissa.smith@marriott.com](mailto:melissa.smith@marriott.com)) or **Alliance staff** (Bernie Halbur, PhD, Professional Development and Meeting Management Director, 205/824-1355, x112, [bhalbur@acme-assn.org](mailto:bhalbur@acme-assn.org)).

## **Guest Room Reservation Deadline**

Reservations are accepted as long as **rooms/suites are available within the Alliance's block and/or up to the cutoff date of Friday, December 23, 2011.**

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